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## **PROFESSIONAL EMPLOYMENT**

- Ohio State University**
- August 2002 - present
  - Assistant professor, department of sociology
- University of Michigan**
- August 2000 – July 2002
  - Post-doctoral fellow in the Robert Wood Johnson Foundation Scholars in Health Policy Research Program

## **EDUCATION**

- UC Berkeley**
- Ph.D. in Sociology, Fall 2000
  - Dissertation Title: “Re-Organizing the Rust Belt: Social Movement Unionism and the SEIU in Pennsylvania”
  - Committee: Michael Burawoy (chair), Peter Evans, Kim Voss, Harley Shaiken
- UC Berkeley**
- Master of Arts in Sociology, December 1993
- University of Dayton**
- Bachelor of Arts in Sociology, December 1990, *summa cum laude*

## **PUBLICATIONS**

### **Books**

- Lopez, Steven (2004). *Reorganizing the Rust Belt: An Inside Study of the American Labor Movement*. Berkeley: University of California Press.
  - **Winner, 2005 Sociology of Labor Book Award, American Sociological Association.**
  - Author Meets Critics, Annual Meeting of the American Sociological Association, August 2006
  - Special symposium, *Labor History*, July 2005
  - Special symposium, *Labor Studies Journal*, forthcoming 2008
  - Reviewed in *Contemporary Sociology*, *Social Forces*, *American Journal of Sociology*, *Industrial Relations*, *Labor Studies Journal*, *British Journal of Industrial Relations*, *Dissent*, *Labour-Le Travail*, *Industrial and Labor Relations Review*, and *Work, Employment and Society*.
- Burawoy, Michael, Joseph Blum, Sheba George, Zsuzsa Gille, Teresa Gowan, Lynne Haney, Maren Klawiter, Steven Lopez, Sean O’Riain, and Millie Thayer (2000). *Global Ethnography: Forces, Connections, and Imaginations in a Postmodern World*. Berkeley: University of California Press.
  - Reviewed in *Social Forces*, *American Journal of Sociology*, *Urban Geography*, *American Review of Anthropology*, *Canadian Journal of Sociology*, and others.

## Articles in Refereed Journals

- Roscigno, Vincent, Randy Hodson, and Steven Lopez (2009). "Workplace Incivilities: The Role of Interest Conflicts, Social Closure and Organisational Chaos." *Work, Employment and Society* 23 (4): 1-27.
- Vincent Roscigno, Steven Lopez, and Randy Hodson (2009). "Supervisory Bullying, Status Inequalities and Organizational Context." *Social Forces* 87 (3): 1561-1590.
- Steven Lopez, Randy Hodson, and Vincent Roscigno (2009). "Power, Status, and Abuse at Work: General and Sexual Harassment Compared." *The Sociological Quarterly* 50 (1): 3-28.
- Lopez, Steven (2007). "Efficiency and the Fix Revisited: Informal Relations and Mock Routinization at a Nonprofit Nursing Home." *Qualitative Sociology* 30 (3): 225-247.
- Randy Hodson, Vincent Roscigno, and Steven Lopez (2006). "Chaos and the Abuse of Power: Workplace Bullying in Organizational and Interactional Context." *Work and Occupations* 33 (4): 382-416.
- Lopez, Steven (2006). "Emotional Labor and Emotional Care: Conceptualizing Nursing Home Care Work." *Work and Occupations* 33 (2): 133-160.
  - **Honorable Mention, 2006 Sloan Industry Studies Best Paper Prize**
  - **Citation of Excellence, Emerald Management Reviews**
- Lopez, Steven (2006). "Culture-Change Management in Long-Term Care: A Shop-Floor View." *Politics and Society* 34 (1): 55-80.
- Shaiken, Harley, Steven Lopez, and Isaac Mankita (1997). "Two Routes to Team Production: Saturn and Chrysler Compared," *Industrial Relations* 36 (1): 17-45.

## Book Chapters

- Lopez, Steven (2004). "Overcoming Legacies of Business Unionism: Why Grassroots Tactics Succeed," Pp. 114-32 in Kim Voss and Ruth Milkman, eds., *Rebuilding Labor: Organizing and Organizers in the New Union Movement*. Ithaca: Cornell ILR Press.
- Lopez, Steven (2000). "Contesting the Global City: Public Service Unions Confront a Neoliberal Agenda in Pittsburgh," in Michael Burawoy, et. al., *Global Ethnography: Forces, Connections, and Imaginations in a Postmodern World*. Berkeley: University of California Press.
- Lopez, Steven (1996). "The Politics of Service Production: Route Sales Work in the Snack-Food Industry," pp. 50-73 in Carmen Sirianni and Cameron MacDonald, eds., *Working in the Service Society*. Philadelphia: Temple University Press.

## Other Articles

- Lopez, Steven (September 2008). "Reconsidering the Rust Belt: A Response." *Labor Studies Journal*.
- Lopez, Steven (2006). "Informal Work Organization and Understaffing in Nursing Homes," *Perspectives on Work Online Companion*, Number 4 (Spring 2006).  
<http://www.lera.uiuc.edu/Pubs/Perspectives/onlinecompanion/SP06-Lopez.htm>
- Lopez, Steven (2005). "Revisiting the Rust Belt." *Labor History* 46 (3): 383-389.

- Lopez, Steven (2005). “Bring Out Yer Dead: Neoliberalism and the Crisis of Trade Unionism.” *Work and Occupations* 32 (3): 355-359.
- Lopez, Steven (2004). “Looking in the Wrong Place: A Reply to Clawson,” *New Labor Forum* 13(1): 4-7.

### **Policy Reports**

- Lopez, Steven (2000). “The Fiscal Impact of Living Wage Legislation in Allegheny County, Pennsylvania.” Harrisburg, PA: Keystone Research Center.
- Lopez, Steven, Linda Rhodes, and Stephen Herzenberg (1998). *The Quiet Dismantling of Public Health: An Analysis of Public Health Privatization in Pennsylvania*. Harrisburg, PA: Keystone Research Center.
- Lopez, Steven (1998). *Nursing Home Privatization: What is the Human Cost?* Harrisburg, PA: Keystone Research Center.
- Shaiken, Harley, Steven Lopez, and Isaac Mankita (1996). *Experienced Workers and New Ways of Organizing Work: A Case Study of Saturn and Chrysler Jefferson North*. Berkeley: National Center for the Workplace.

### **BOOK REVIEWS**

- 2007. *The New Old Economy: Networks, Institutions, and the Organizational Transformation of American Manufacturing*. By Josh Whitford. *Contemporary Sociology* 36 (4): 349-350.
- 2006. *Labor and the Environmental Movement: The Quest for Common Ground*. By Brian K. Obach. *American Journal of Sociology* 112 (3): 923-925.
- 2006. *For All these Rights: Business, Labor, and the Shaping of America’s Public-Private Welfare State*. By Jennifer Klein. *Journal of Health Politics, Policy, and Law* 31 (4): 862-864.
- 2005. *Modern Times, Ancient Hours*. By Pietro Basso. *Contemporary Sociology* 34 (2): 149-50.
- 2004. *Crossing the Great Divide*. By Vicki Smith. *Social Forces* 83 (2): 874-876.
- 2004. *Surgeons and the Scope*. By James R. Zetka, Jr. *Social Forces*, 82(4): 1667-1669.
- 2001. *More With Less: Work Reorganization in the Canadian Mining Industry*. By Bob Russell. *American Journal of Sociology* 106 (1): 266-267.

### **WORK IN PROGRESS**

- *Inside the Care Factory: Working on People in the Contemporary Nursing Home*. Book in progress.
- “The Invisibility of Work in Nursing Home Research.” Under Review.
- “Rulebreaking As Routine: Incorporating Kafka’s Bureaucratic Insights.” With Randy Hodson, Andrew Martin, and Vincent Roscigno.” Under review.
- “Against the Rules: An Explication of Types and Processes of Bureaucratic Rulebreaking.” With Randy Hodson, Andrew Martin and Vincent Roscigno. Under review.

- Jill Harrison, Steven Lopez, and Andrew Martin. “Insitutionalization and Uneven De-institutionalization: Dysfunctional Decoupling in the United Steelworkers of America.” In progress.
- “Behind Closed Doors: Shit Work in the Culture Change Nursing Home.” In progress.
- “Bringing Co-Workers Back In: Explaining Work Effort in Service Work.” In progress.

## CONFERENCE PAPERS, PANELS, AND INVITED TALKS

- Organizer, Presider and Discussant, Thematic Session, “Workers, Managers, and Customers: Triangles of Power in Work Communities,” American Sociological Association, San Francisco, California, August 10, 2009.
- Discussant, Labor Movements Regular Session, “Current Labor Movement Issues in Comparative Perspective: Union Representation, Worker Mobilization, and Institutional Context,” American Sociological Association, San Francisco, California, August 10, 2009.
- Author Meets Critics (critic): *L.A. Story*, American Sociological Association, Boston, MA., August 2, 2008.
- Stanley L. Saxton Memorial Lecture. “Bureaucracy and the Future of Civilization.” University of Dayton, Dayton Ohio, April 4, 2008.
- Author Meets Critics (author): *Reorganizing the Rust Belt*, American Sociological Association, Montreal, Canada, August 14, 2006.
- “Efficiency and the Fix Revisited. American Sociological Association, Montreal, Canada, August 12, 2006.
- “Bringing Co-Workers Back In: Work Effort in Nursing Homes.” Southern Sociological Society, New Orleans, LA, March 24, 2006.
- “Human Resource Management and Worker Power: Why Even Good Nursing Homes Need Unions.” Care Work Conference, Harry Bridges Labor Center, University of Washington, Seattle, WA, May 21, 2005.
- “The Context of Social Movement Participation.” Refereed Roundtable, American Sociological Association, August 16, 2004.
- “Social Movement Unionism and Social Movement Theory: The Good, The Bad, and The Ugly,” American Sociological Association, August 19, 2003.
- “Bureaucracy, Care Work, and the Division of Labor,” American Sociological Association, August 16, 2003.
- “Beyond the Caregiving Dilemma,” paper presented at the Annual Meetings of the Robert Wood Johnston Foundation Scholars in Health Policy Research Program, Aspen, Colorado, June 3, 2002.
- “Overcoming Legacies of Business Unionism: Why Grassroots Organizing Tactics Succeed,” paper presented at the Conference on Union Organizing, Institute for Labor and Employment, University of California at Los Angeles, May 17, 2002.
- “Interpersonal Aspects of Nursing Home Care,” paper presented at the Annual Meetings of the Robert Wood Johnson Foundation Scholars in Health Policy Research Program, Aspen, Colorado, May 30, 2001.
- “Privatization of Public Health Services: Evaluation of the Pennsylvania Model,” paper presented at the Annual Meetings of the American Public Health Association, Chicago, November 10, 1999.
- “More Fairness, Less Hot Air: Contesting the Global City,” paper presented at the Annual Meetings of the International Sociology Association, Montreal, Canada, July 28-31, 1998.
- Roundtable Discussion on Social Movements, with Theo and Linda Majka, at the Annual Meetings of the American Sociological Association, Washington DC, July 1990.

## AWARDS, GRANTS, AND FELLOWSHIPS

- 2006 Citation of Excellence, Emerald Management Reviews, for “Emotional Labor and Organized Emotional Care.”
- 2006 Honorable Mention, Sloan Industry Studies Best Paper Prize, for “Emotional Labor and Organized Emotional Care.”

- 2005 Sociology of Labor Book Award, American Sociological Association, Labor and Labor Movements Section, for *Reorganizing the Rust Belt*
- OSU SBS Small Grant, 2003
- Dean's Dissertation Fellowship, UC Berkeley, 1997-98
- Social Science Research Grant (UC Berkeley Graduate Division), summer 1997
- Clair Brown Fellowship in Work and Organization, UC Berkeley Institute for Industrial Relations, summer 1997
- Simpson Memorial Fellowship, UC Berkeley Institute of International Studies, 1996-97
- Pre-dissertation Grant, UC Berkeley Institute of German and European Studies, spring 1996
- Co-winner, Braverman Prize for graduate student paper in the field of labor studies, Society for the Study of Social Problems, 1993
- National Science Foundation Fellowship, 1991-1994
- Outstanding Student in Sociology Award, University of Dayton, 1989 and 1990

## COURSES TAUGHT

- SOC 708 *Qualitative Writing Seminar*
- SOC 711 *Seminar in the Sociology of Work*
- SOC 704 *Qualitative Research Methods*
- SOC 488 *Introduction to Sociological Theory*
- SOC 464 *Work, Employment, and Society*
- *Introduction to Sociology*. Carlow College, Spring 1997.
- *Sociology of Race and Ethnicity*, Pennsylvania State University, Beaver Campus, Spring 1997.
- Graduate Student Instructor, *History of Social Theory* (year-long course), Department of Sociology, UC Berkeley, Fall 1994-Spring 1995.
- Course Reader, Sociology of Education; Deviance and Social Control; Social Movements; Sociology of Culture; and Social Change, 1992-1996.

## SERVICE

- Member, Editorial Board, *Work and Occupations*, 2007-
- Chair, 2009 Distinguished Student Paper Award Committee, Labor and Labor Movements Section, American Sociological Association.
- Chair, 2007 Sociology of Labor Book Award Committee, Labor and Labor Movements Section, American Sociological Association.
- Elected Council Member, Labor and Labor Movements Section, American Sociological Association, 2006-2009.
- Organizer, Round Table Sessions, Labor and Labor Movements Section, Annual Meetings of the American Sociological Association, Montreal, Canada, August 13, 2006.
- Chair, 2006 Distinguished Scholarly Article Award Committee, Labor and Labor Movements Section, American Sociological Association.
- Organizer and Presider, Regular Session on Work and the Workplace, Annual Meetings of the American Sociological Association, Philadelphia, PA, August 16 and 17, 2005.
- Co-Chair, OSU Sociology Brown Bag Series, 2004-2005; member 2006-2007.
- Organizer and Presider, Regular Session on Care Work, Annual Meetings American Sociological Association, San Francisco, California, August 17, 2004
- Member, Award Committee, ASA Section on Labor and Labor Movements, 2004.
- Sociology Department Executive Committee, member 2003-2004
- Undergraduate Studies Committee, member 2003-2004
- Graduate Recruitment Committee, member 2002-2003, 2004-2005, 2005-2006, 2006-2007, 2007-2008.

- Instructional Development Committee, member 2008-2009.
- Salary and Workload Committee, member 2008-2009
- Advisor, Honors Thesis, Michael Hogue. Defended 2005.
- Advisor, Honors Thesis, Colin Peters. Defended 2009.
- Chair, MA thesis, Amanda Kennedy. Degree awarded 2004.
- Chair, MA thesis, Michele Thomas. Degree awarded 2004.
- Chair, MA thesis, Jill Harrison. Degree awarded 2004.
- Chair, MA thesis, Amanda Ripke. Degree awarded 2005.
- Chair, MA thesis, Jeremy Baker. Degree awarded 2007.
- Chair, MA thesis, Meghan Myers. Degree awarded 2008.
- Chair, MA thesis, Jon Vaughn. Degree awarded 2009.
- Co-chair, MA thesis, Khayyam Qidwai. Degree awarded 2009.
- Chair, Qualifying Exam, Jill Harrison. Exam taken 2007.
- Chair, Qualifying Exam, Sherry Mong. Exam taken 2008.
- Chair, Ph.D. dissertation, Jill Harrison. Degree awarded 2009.
- Ad hoc reviewer for *Critical Sociology*, *Work and Occupations*, *The Gerontologist*, *Field Methods*, *Social Problems*, *Social Forces*, *Journal of Health Policy Research*, *Journal of Health Politics*, *Policy and Law*, *American Sociological Review*, *American Journal of Sociology*, *Labor History*, University of California Press, Cornell ILR Press, Sage.